

ATM TRANSACTION DISPUTE FORM

I HEREBY HAVE INSPECTED THE TRANSACTION ON MY STATEMENT AND REQUEST THAT THE TRANSACTION BE CREDITED BACK TO MY ACCOUNT:

A: The machine did not dispense any monies, however, the transaction was debited to my account. {Please provide receipt}

B: The machine did not dispense the amount requested, however, debited my account the amount entered. {Please provide receipt}

C: The transaction in question, posted to my account twice.

D: The transaction in question was not completed by myself or any other cardholder on my account.

E: The transaction in question is a fraud transaction that was completed after my card was stolen and I reported it missing. {Please provide police report}

F: The machine went offline and the transaction posted to my account.

G: I did not make or authorize this transaction.

H: The machine retrieved funds before I had a chance to pull them out of the machine.

I: The transaction in question is a debit card purchase, and I do not possess a debit card for this account.

J: Other. {explain}

The transaction in question is as follows on my statement:

Transaction Date:

Post Date:

Amount:

Financial Institution:

Cardholder Name:

Card #

Signature _____ Date:

Employee Initials

Teller #